



SD DIGITAL—INTELLIGENT AUTOMATION SUCCESS STORY

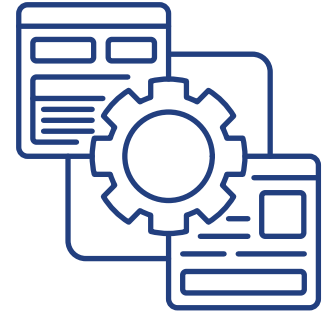
ROAD TOLL RECONCILIATION

The Schneider Downs Digital team developed an automated solution for a trucking client spending a large amount of time analyzing their monthly toll road bills to correct overbilling errors.

The Manual Process

The manual searching through records to identify exceptions was time intensive, mundane and left room for human error.

- » The manual process for reconciling tolls required staff to review the monthly bill's detailed report to identify instances such as:
 - > A vehicle may have missed a transponder ping at one or both gates.
 - > A vehicle may have been processed with Toll-by-Plate.
 - > There may be no record of the vehicle entering or exiting the roadway.
- » Vehicles with missing entry or exit locations are charged for the full length of the toll road.
- » Potential errors must be cross referenced with both the toll transponder and the vehicle GPS data to determine if the charge was correct and to provide evidence for the adjustment.



The Impact of Intelligent Automation

Intelligent Automation provided the ability to efficiently connect and analyze multiple data sources to solve problems. In this instance, a billing report, a database with individual vehicle details and a second database with each vehicle's GPS location history. The time and money saved with the automated solution provided an easily calculable ROI validating the implementation costs.

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About SD Digital

SD Digital helps organizations translate technology to transformative change and realize the best version of themselves. With a forward-thinking cap and digital lens, we empower organizations to realize the art of the possible with the power of digital through business-focused and technology-enabled solutions, built on an unwavering commitment to practicality, speed to market and the user experience.

Learn more at www.schneiderdowns.com/digital or contact the team directly at contactsd@schneiderdowns.com.